

Field Pediatric Speech Therapy: A Parent's Guide: Filing for Out-Of-Network Benefits

This document is intended to help parents in contacting their insurance company for information on out-of-network Speech Therapy benefits as part of a policy, and the process for submitting a claim for services paid for.

- Call the member services number listed on the back of your insurance card.
- Inform the Customer Service Representative that you are seeking details about your coverage for Speech Therapy benefits with an Out-Of-Network provider.
- Record the details of your conversation, including:
 - Name of the Customer Service Representative
 - Date & Time of the call

Be prepared to provide the following information during the call, in case it's needed:

- Insured's Name:
- Patient's name:
- DOB:
- Insurance Member ID:
- Policy/Group Number:
- Provider Information (see below)
 - *Kristi Scofield/Field Pediatric Speech Therapy PLLC*
 - State License: AZ# SLP5410
 - ASHA Certification: # 12100720
 - NPI Number: # 1679690861

When talking to your insurance Customer Service Representative, consider asking:

1. Is there out-of-network coverage for speech therapy services in the insurance plan?
2. Am I able to submit a Superbill for reimbursement?
3. What is the annual limit on the number of speech therapy visits?
 - Are there any special circumstances for visit limits, such as sharing limits with OT/PT/ST?
 - Is the visit limit a strict cap?
4. When does the insurance year begin and end?
5. Is there an out-of-network deductible that must be met before insurance starts reimbursing?
How much of the deductible has been met so far?
 - What is the individual deductible?
 - What is the family deductible?
6. Is pre-authorization required for services?
 - If yes, what are the criteria for pre-authorization? Is there a specific form needed?
 - Typically, pre-authorization is required for ongoing visits, not the initial evaluation.

7. Is an initial evaluation required before being reimbursed for ongoing visits? If I had an evaluation elsewhere, would my visits still be covered by Field Pediatric Speech Therapy?
8. What steps should I follow to file a claim after obtaining a Superbill for services?
9. Are there any additional forms needed when submitting my claim?
10. Where can I find these forms on your website? Can you email me a copy?
11. Can I submit my claim online, or do I need to mail or fax it?
12. How long does it usually take to process a claim? If a claim is denied, can I appeal?

Keep in mind that your insurance company might want to know the charge codes and diagnosis codes. Until the evaluation is completed, I can't provide these. During our initial consultation, I'll give you my best estimate of the appropriate codes based on the information you provide, though they might change after a formal evaluation.

Speech Therapy CPT Codes:

1. 92523 2. 92610 3. 92522 4. 92526 5. 92507

Speech Therapy Diagnosis (ICD-10) Codes:

1. F80.2 2. F80.1 3. F80.0 4. R63.31 5. R63.32 6. R47.89 7. F80.81 8. F84.0



Field Pediatric Speech Therapy www.fieldpediatricspeechtherapy.com